Sent via overnight UPS and email on July 9, 2025.

July 9, 2025

The Honorable Daniel P. Driscoll Secretary of the Army 101 Army Pentagon Washington, DC 20310-0101

Dear Secretary Driscoll,

We are a group of family members who lost loved ones when an Army Black Hawk helicopter collided with American Eagle Flight 5342 near Ronald Reagan Washington National Airport on January 29, 2025.

As you can imagine, losing people we love dearly in such a sudden and traumatic manner has been incredibly difficult. Our lives—and the lives of so many others who were touched by our family members—will never be the same.

While we recognize the importance of giving the National Transportation Safety Board (NTSB) time to complete its full investigation, it is clear that systemic failures within both the Federal Aviation Administration and the U.S. Army contributed to the collision. As painful as it is to know this tragedy could have been prevented, our focus is on understanding exactly what happened and ensuring that the Army implements common-sense safety improvements in coordination with the NTSB's efforts.

The Department of Transportation, the Federal Aviation Administration, and American Airlines have all engaged with us compassionately and constructively on these issues. In turn, we have given them thoughtful feedback and advocated for substantial improvements that would prevent other families from suffering the way we are now. We believe we have made meaningful progress toward making our skies safer for all through these collaborative efforts.

While this incident did not occur under your watch, your leadership in this moment could help restore public confidence in military aviation safety protocols and set a precedent for how the armed forces respond to U.S. civilian casualties.

Therefore, we were deeply dismayed by your recent testimony at the June 5th hearing before the Senate Committee on Armed Services, where you reaffirmed the Army's troubling stance of refusing to engage with the families of Flight 5342.

The Army's approach contrasts sharply with the more collaborative stance taken by other organizations involved in this incident and raises serious questions about its commitment to transparency and accountability. Our concerns were compounded when the Army withheld its unclassified ADS-B policy memo from Congress, only releasing it under threat of subpoena. Those concerns were deepened by premature and unsubstantiated assertions made by Army leadership to *The New York Times* in April, claiming that ADS-B "played no role in this accident."

The Army later sought to downplay its role in the ensuing May 1 near-misses through a public statement—released on the Friday before Memorial Day—that sidestepped the most troubling facts. It then selectively disclosed investigative details about those near-misses to the *Associated Press* without first disclosing them to the NTSB, as required.

Finally—on the Friday before the Independence Day recess—the Army inspector general informed Congress that it was declining to open an independent audit into the crash, despite formal bipartisan requests signed by 28 Senators, including the leaders of the Senate's main oversight committee.

These actions demonstrate the Army's willingness to circumvent official processes and resist oversight when deflecting scrutiny. At the same time, the Army has cited process while persistently refusing to accept responsibility or even acknowledge the families throughout these ordeals.

In addition to being extremely disheartening to those of us directly affected by the January 29 collision, this troubling pattern also suggests a lack of operational readiness and ongoing risks to our service members.

Given that this is the deadliest incident involving U.S. civilian casualties caused by the military in modern history, the Army has a heightened responsibility to ensure full public transparency and urgent implementation of meaningful safety reforms. The scale of this tragedy demands complete cooperation and accountability from all parties involved—including the U.S. Army.

We respectfully request that you take the following immediate actions:

- 1. **Appoint a dedicated family liaison** to serve as a direct point of contact between the Army and the Families of Flight 5342
- 2. **Commit to transparency** by providing regular updates to families about the Army's internal investigation findings and the concrete steps taken to prevent similar incidents

- 3. **Schedule a meeting** with family representatives within the next 30 days to discuss these requests and establish an ongoing dialogue
- 4. Publicly support the inspector general audits requested by Congress—as Secretary Duffy has done for the FAA—into the Army's role in the accident and encourage public release of findings with only legally required redactions and brief explanations for withheld material

We understand that legal and procedural considerations may complicate engagement with families. However, the unprecedented nature of this tragedy calls for a higher standard of openness, compassion, and leadership worthy of public trust. Other agencies have found ways to engage constructively with us while maintaining the integrity of their investigations. We believe the Army can, and should, do the same.

In short, we are seeking collaboration to prevent future tragedies. While we have suffered an unimaginable loss, our focus is on protecting more families from experiencing the same pain. We believe this is a forward-thinking goal that all parties involved share, and we urge you to join us in taking meaningful steps toward lasting change.

We look forward to your prompt response and to working together on meaningful change that both honors those we lost and upholds the Army's solemn responsibility to the U.S. public.

Respectfully,

Laura Augendre
Potomac Falls, Virginia
Cousin of the Livingston Family (Peter, Donna, Everly, and Alydia)

Kimberly Barncastle Marana, Arizona Cousin of Michael Stovall

Military Affiliation: Husband is Layne Barncastle, U.S. Army Sergeant (Retired)

Andrew Beyer Aldie, Virginia

Father of Brielle Magdalena Beyer and Husband to Justyna Magdalena Beyer

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Joseph Bieniek Delran, New Jersey Uncle of Anthony Parente

Pamela Blackledge Scottsdale, Arizona Cousin of Michael Stovall

Robbie Bloom New Providence, New Jersey Brother of Ian Epstein

Olivia Bresciani Franklin, Massachusetts Cousin of Christopher Collins

Yuling Cai Burlington, Massachusetts Wife of Daishen Chen

Rebecca Cesa
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Cousin of Anthony Parente
Military Affiliation: Both Paternal and Maternal Grandfathers served in the U.S. Navy

Hongling Chen Annandale, Virginia Family member of Yu Zhou, Kaiyan Mao, and Edward Zhou Xi Chen Fremont, California Daughter of Daishen Chen

James Clagett Accokeek, Maryland Parent of James T. Clagett Jr.

Lydia Coles Brattleboro, Vermont Fiancée of Samuel Lilley

Bob Collins Marion, Massachusetts Parent of Christopher M. Collins

Jake Collins Boston, Massachusetts Cousin of Chris Collins

Jennifer Collins North Dighton, Massachusetts Sister-in-law of Christopher Collins

Matthew Collins North Dighton, Massachusetts Brother of Christopher Collins

Nancy Collins Marion, Massachusetts Parent of Christopher Collins Richard Collins Millis, Massachusetts Nephew of Christopher Collins

Ruth Collins Millis, Massachusetts Aunt of Christopher Collins

Wayne Conrad
Easton, Pennsylvania
Parent of Christine Lane and Grandparent of Spencer Lane

Karen Conrad Easton, Pennsylvania Parent of Christine Lane and Grandparent of Spencer Lane

Richard Crafton Norwich, Connecticut Father of Casey Laurance Crafton

Rachel Crafton Salem, Connecticut Wife of Casey Crafton

Christopher Crafton Tarrytown, New York Brother of Casey Crafton

Sheila Crafton
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Pete Diaz Park City, Kansas Father of Pete Jameson (PJ) Diaz

Linda Diaz Wichita, Kansas Mother of Pete Jameson (PJ) Diaz

Ruth Diaz Park City, Kansas Step-Parent of Pete Jameson (PJ) Diaz

Gwendolyn Duggins Wichita, Kansas Parent of Kiah Duggins

Donovan Duggins Wichita, Kansas Sibling of Kiah Danielle Duggins

Maurice Duggins Wichita, Kansas Parent of Kiah Duggins

Aisha Duggins Wichita, Kansas Sister of Kiah Duggins

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John Gadbois Salem, Connecticut Brother-in-law of Casey Crafton

Michael Gadbois Oakdale, Connecticut Brother-in-law of Casey Crafton Ruth Gadbois Salem, Connecticut Mother-in-law of Casey Crafton

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Military Affiliation: Daughter of Retired Chief Warrant Officer (U.S. Army), Tim Lilley

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Brother of Lori Schrock and brother-in-law of Robert Schrock

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Brother-in-law of Michael B. Stovall

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Geoffrey Holt Rehoboth, Massachusetts Uncle of Christopher Collins

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